



Voice Operator Panel offers three editions: Standard, Lite and Micro.

Lite edition is targeted for small company receptionists and call center agents. Micro edition is a compact version targeted for desktop computers.

#### Lite edition limitations:

- . The number or phone contacts where presence is enabled is limited to twenty.
- . The application is limited to six concurrent calls.
- . The number of directories is limited to eight.
- . Blind transferred calls can not be queued.
- . Phone presence calls details are not shown.
- . The called phone number (line) is not shown.
- . User alerts are not available.
- . Incoming calls can not be tagged.
- . The E-mail and Note pages are not available.

#### Micro edition additional limitations:

- . The number or phone contacts where presence is enabled is limited to ten.
- . The application is limited to three concurrent calls.
- . The number of directories is limited to five.
- . The hardphone tethering is not available.
- . The workspace can not be changed.
- . The calls on-hold duration is not shown.
- . Call interception is not available.
- . The Web and CRM extra windows are not available.

In evaluation mode, the application can be switched to Lite or Micro edition through its settings window.

Migrating end users from one edition to another is as easy as changing the license (or using a dongle), no other action is required.

Since all editions use the same binary the settings and directories are kept when migrating.